AFTERTOUCH

Three-Year Workmanship Warranty

Thank you for engaging Aftertouch Works Pte Ltd services. We are proud to provide a Three-Year Limited Workmanship Warranty, to guarantee our service and workmanship quality to our clients.

For a period of thirty six (36) months from general completion date of our works, we warrant against peeling, cracking, bubbling and discoloration under ordinary wear and tear (herein referred to as "Warranted Condition").

For this warranty to be valid, full contract price must be made as outlined in the invoice, and make the property accessible to us to perform the repairs.

For claims, a notice must be raised to any of Aftertouch's representative within 2 weeks of occurrence. Should we determine that a Warranted Condition has occurred, we will supply, free of charge, labour and materials (not necessarily the original product used) to perform the repairs.

This warranty does not cover damages or failure of our products due to

1) Structural defects
2) Fire and explosion
3) Failure of surface or substrate
4) Contaminants
5) Rusts
6) Moisture and water running through building structure
7) Excessive heat/cold
8) Negligence, abnormal use or misuse and accidents
9) Abrasion or mechanical damages
10) Usage of incompatible cleaning products
11) Exposure to damaging solids / liquids/ gases

Repairs under this warranty will be performed only on the specific areas where the peeling, cracking or discoloration has occurred, with a disclaimer that repair-mark will be visible.